

# orange peel enamel

## Terms & Conditions for Wholesale Customers

Contact Name .....

Business Name ..... Business License No. ....

Address .....

Email ..... Phone No. (.....) - .....

### Ordering

Minimum order is \$150 for first-time orders. Re-order minimum is \$80.

A blank order form is available on our website in PDF format. When opened in Adobe Reader, this PDF is an interactive fill-in form that will calculate shipping costs and order totals. You may complete the form electronically and send the form data (an .FDF file) via email by hitting the "Submit order" button. Or print a copy of the completed form, and send it to the mailing address at the end of page two.

Alternatively, you may simply type your order (with item numbers, quantities, and subtotal) in a regular email and send to [wholesale@orangepeelenamel.com](mailto:wholesale@orangepeelenamel.com).

After your order is received by Orange Peel Enamel (OPE), you will receive a confirmation email with an estimated turnaround time and confirmed order total. Cancellation notice may be given no later than 48 hours after your order is received. No cancellations are accepted once the order has been shipped.

### Payment

All orders must be paid in full on/before the shipment date. Check, money order, and PayPal are accepted.

#### Check or Money Order:

Please make checks payable to Orange Peel Enamel. Send to mailing address at the end of page two.

#### PayPal

A 3% online payment fee will be added to PayPal payments. When you place your order, please let us know if you'd like to pay via PayPal, and wait for an invoice to be emailed to you.

Requests for payment terms on a Net 30 basis will be considered once sufficient payment history has been established with OPE, on a case by case basis. Send request to [wholesale@orangepeelenamel.com](mailto:wholesale@orangepeelenamel.com). Approval will be given in writing. Before this agreement, it is assumed all orders will be pre-paid as previously mentioned.

### Turnaround

OPE's current production turnaround is typically 2-3 weeks, from order date to shipment date (unless otherwise noted in catalog/item description). If any items ordered cannot be completed in this time frame, OPE will contact you as soon as possible to discuss your choice of canceling backordered items, receiving split shipments (with additional shipment charges), or receiving a single, delayed shipment.

### Shipping

Orders will be shipped via USPS Priority Mail with Insurance at the expense of the wholesale client, at a flat rate of \$9.00 per order.

## Prices

All prices are wholesale and are subject to change due to fluctuations in supply costs and the rising costs of metals. When re-ordering, please double-check the online wholesale catalog for current prices.

## Production Qualities

Please remember, because of variances in firings, enamel application, and even subtle color differences in enamel batches from the manufacturer, glass/enamel items may vary slightly in color, texture, or design placement. No two pieces are identical, and such idiosyncrasies are the charm of a handmade product and are not considered defects.

Of course, computer monitor colors may also vary considerably, and exact colors may look a bit different on-screen than in person. However, if you feel that the items you have received appear significantly different than advertised, an exchange is possible.

## Warranty

A limited 30-day warranty covers defects in workmanship performed by Orange Peel Enamel. Refunds or exchanges will only be granted if merchandise is deemed defective in workmanship (determined at OPE's discretion) and must be requested within 30 days of shipment date.

Enamel and glass care instructions will be included with your wholesale purchase. Please remember, enamel is glass, and no glass is 100% scratch or shatter-proof, so a little extra care will avoid enamel chips or breakage.

OPE will not be held liable for indemnification between the retailer and its customers.

## Resale Certificate

All wholesale clients must complete the Resale Certificate on page 3. Out-of-state businesses are not required to provide a WA tax ID number. If the business has a registration number for the state in which it is located, it should be also supplied at the top of page 1.

By purchasing merchandise from Orange Peel Enamel, you agree to the terms and conditions specified in this document. OPE reserves the right to amend any of the terms and conditions specified or unspecified in this document. You will be informed of any changes to these Terms and Conditions.

Signature ..... Date .....

Return this signed Terms and Conditions form and completed Resale Certificate to:

Orange Peel Enamel  
5634 3rd Ave. NW  
Seattle WA 98107

# orange peel enamel

## Resale Certificate for Wholesale Customers

1. Name of Seller Orange Peel Enamel
2. Name of Buyer / Business .....
3. Address of Buyer .....
4. Buyer's Tax Registration Number .....
5. Buyer is in the business of .....
6. Types of items purchased for resale .....

The buyer certifies that he/she is purchasing the items listed on line 6.. (Please check appropriate box):

- ... for resale in the regular course of business without intervening use,
- ... for use as an ingredient or component part of a new article of tangible personal property to be produced for sale,
- ... as a chemical to be used in processing a new article of tangible personal property to be produced for sale, or
- ... for use as feed, seed, seedlings, fertilizer, or spray materials in its capacity as a farmer.

The buyer acknowledges that it is solely responsible for purchasing within the categories listed on line 6. The buyer acknowledges that misuse of the resale privilege subjects the buyer to a penalty of 50 percent of the tax due, in addition to the tax, interest, and any other penalties imposed by law.

Print Name .....  
Name of Person Authorized By the Buyer to Sign the Resale Certificate

Signature .....  
Signature of Authorized Agent of the Buyer

Effective Date ..... through .....  
(not to exceed four years)

Date Signed .....



Seller must maintain a copy. Please do not send to Department of Revenue.  
Reference Rule and Statute (RCW 82.08.130 and WAC 458.20.102)